

Congratulations on signing your lease in your new apartment home community. This guide provides you with information on how to order and activate your DIRECTV bulk package, the upgrade options that are available, and what you need to have on hand before you call us to activate your service.

Your DIRECTV Package Includes

DIRECTV CHOICE Package in HD

Over 175 digital channels including local broadcast, entertainment, sports, and news channels in HD via one receiver &/or streaming via the DIRECTV App.

How To Access, Order & Activate Your Services

Your DIRECTV Service is Preloaded (Pre-Installed)

Your DIRECTV service is preinstalled in your home. Your DIRECTV service will be ready to be activated once you connect your TV(s)¹. Activation is free for the self-install of DIRECTV service² (if you require a technician a Professional Home Visit is applicable).

Step 1 – Connect your TVs to the DIRECTV receivers in your home (your service cannot be activated unless your TVs are connected to the receiver)⁴. Each receiver must be connected (tightly) via coaxial cable into the wall outlet.

Step 2 – Then call us at 1-888-981-1849. Please have the following information available when you call to select & activate your services:

- Apartment home community (property) name
- Your apartment home address (including Unit # if applicable)
- Drivers License Number, Credit Card # or SSN (one of the three).

DIRECTV PreLoaded

Your apartment home is pre-installed with one HD DVR receiver in the living room and one HD receiver in each bedroom. You can choose to receive the base bulk level DIRECTV package for your community on one receiver, or (i) upgrade to advanced receiver service (DVR, Whole-Home DVR, 4K Service²); or (ii) activate service to the additional receivers in your bedroom(s), and/or (iii) upgrade your programming package^{5,6}. Monthly fees are applicable⁶. You are responsible for all of the DIRECTV receivers in your home whether you choose to activate some, all, or none of the receivers assigned to your home⁶. When you move out of your home, you must call us to either move or cancel your DIRECTV service, and you must leave the DIRECTV receivers², Access Cards² & HDMI cables in your home⁷.

1 Current or former DIRECTV customers may experience a delay in the activation of DIRECTV services of several days. 2 4K service requires 4K Installation, lease of Genie 4K or Genie2 &/or 4K Genie Mini(s), advanced receiver service & minimum programming package commitment. Genie 4K, Genie2 & 4K Genie Mini receivers are your responsibility (do not leave Genie2 or 4K receiver(s) in apartment if you move or cancel). 3 The number of remote control(s) you request must match the number of DIRECTV receivers activated. 4 If your TV(s) require different cables you must supply these as well as Ethernet cords for your Internet. We cannot provide assurances that (legacy) analogue TVs will function or whether the resulting pictures are cropped to accommodate HD or SD video formats. 5 Taxes, fees, surcharges and usage charges apply to free, discounted, & non-discounted offers for all packages, products & services; discounts are subject to change at any time. 6 Advanced Receiver Service, DVR, Whole-Home DVR, 4K charged per account. If you activate two receivers &/or one receiver & a Genie Mini Client / DIRECTV (or 4K) Ready TV, the fee is \$7.00/mo. For the third & each additional receiver &/or Genie Mini Client / DIRECTV (or 4K) Ready TV activated on your account, there is an additional fee of \$7.00/mo. per receiver &/or Genie Mini Client / DIRECTV (or 4K) Ready TV. 7 You are responsible for the replacement cost for any of the DIRECTV receivers, Access Cards and HDMI cables assigned to your apartment home that are missing or not in good working order, normal wear and tear excepted, upon your move-out. You must have a HD Television to enjoy HD programming. Certain programming may not be available for remote viewing. DIRECTV App requires Internet access and directv.com login. ©2025 Optical Communities. DIRECTV, CHOICE, PREMIER, are trademarks of DIRECTV, LLC. All other trademarks and service marks are the property of their respective owners.

Upgrade Product & Pricing Options

DIRECTV® Packages

Upgrade to XTRA Package ¹	\$44.24 mo.*
Access to over 220 channels.	
Upgrade to ULTIMATE Package ¹	\$65.99 mo.*
Access to over 240 channels.	
Upgrade to PREMIER™ Package ¹	\$140.24 mo.*
Access to over 315 channels including all premium networks.	
Premium Networks	¹
HBO®, STARZ®, SHOWTIME®, Cinemax®, or SPORTS PACK	

Equipment

Genie2 ^{2,5}	\$299.00**
Genie 4K HD-DVR ²	\$299.00**
4K Genie Mini ²	\$99.00**
Cinema Connection Kit	Included
Remote Control (replacement)	\$20.00

DIRECTV Advanced Receiver Service

DVR Service ³	\$10.00 mo.
Whole-Home DVR Service ³	\$3.00 mo.
Additional Receiver (each) ⁴	\$7.00 mo.
Advanced Receiver Svc (per acct)	\$15.00 mo.

Miscellaneous Fees/Charges

Professional Home Visit.	\$65.00
(Service Call, Relocate, Transfer, etc.)	
Installation of DIRECTV	\$65.00
Self-Install of DIRECTV	No Charge
DIRECTV 4K or Genie2 Installation	\$99.00
Upgrade DIRECTV Programming Tier	No Charge
DIRECTV Equip. Service Upgrade/Add (if done remotely, no home visit)	No Charge
(if home visit required)	\$65.00
Transfer Services (any period between any residence)	\$65.00
Downgrade DIRECTV Programming Tier or Equipment Service	No Charge
Reconnect Fee for Non-Payment (no home visit)	\$35.00
Reconnect Fee for Non-Payment (home visit)	\$65.00





Television



Home Wi-Fi



Internet of Things

1-888-981-1849 • www.opticalcommunities.com

Credit/debit card required on file. Valid email required on file. Credit/debit card and email address will be used to obtain payment for all new subscribers and all new accounts; credit card will be processed on a monthly and on-going basis for all charges. You must keep your email address and contact phone number current. Contact Customer Service directly if you do not receive your paperless bill notice.

Programming, packages, prices, number of channels, terms and conditions subject to change at any time. Pricing residential. Taxes, fees, surcharges and usage charges are not included and apply to free, discounted, and non-discounted offers for all packages, products and services. All Miscellaneous Fees/Charges are not refundable once order is placed. Receipt of DIRECTV programming subject to DIRECTV Customer Agreement; copy provided at directv.com/legal and in order confirmation. Number of HD channels varies by package. Not all networks available in all markets. Other restrictions may apply.

*Bill Credit/Programming Offer. In certain markets, a Regional Sports fee up to \$19.99/mo will be assessed with CHOICE and above.

**12-Month Lease Agreement: Purchase of 12 consecutive months (Genie2, Genie 4K HD-DVR, each 4K Genie Mini) & subscription to applicable package. Early cancellation will result in termination fees. Must maintain 12 consecutive months of your DIRECTV programming package. Failure to activate all DIRECTV system equipment in accordance with the multi-dwelling unit programming agreement and equipment lease addendum may result in a charge per receiver. Genie2, Genie 4K HD-DVR & each 4K Genie Mini is leased and must be returned to DIRECTV upon cancellation, or unreturned equipment fees apply. An upgrade fee may apply.

All DIRECTV receivers and HDMI cables ("Equipment") in your apartment home are leased, whether you activate all, some or none of the DIRECTV receivers(s) in your apartment home, and your responsibility for the term of your lease at your apartment community (except for any 4K &/or Mini(s) or Genie2 equipment which is your responsibility). Advanced Receiver and/or mirror fees are only applicable on DIRECTV receivers you activate. All Equipment except for any 4K &/or Mini(s) or Genie2 equipment must be left in your apartment home upon moving out of your apartment community and in good working order, normal wear and tear excepted, or you will be responsible for the replacement cost.

¹Consult <http://www.directv.com> for channels offered in each package &/or pricing if not shown. ²Requires Advanced Receiver Service. ³Per account. DVR Service fee + Whole-Home DVR Service fee required when networking HD DVR with additional receivers. ⁴If you have two receivers &/or one receiver & a Genie Mini Client / DIRECTV (or 4K) Ready TV, the fee is \$7.00/mo. For the third and each additional receiver &/or Genie Mini Client / DIRECTV (or 4K) Ready TV on your account, there is an additional fee of \$7.00/mo. per receiver, &/or Enabled TV/Device. ⁵Genie2 only available for upgrade & installation fee applies. Genie2 requires a Genie Mini Client or DIRECTV (or 4K) Ready TV for each TV. The fee for an additional receiver is applicable for each TV connected to a Genie2.