

# Broadband Facts

## Optical Communities

### 500 Mbps Plan

Fixed Broadband Consumer Disclosure

Plan Size	500Mbps
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Monthly Price	\$25.00
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#### Miscellaneous Charges/Fees

Internet Service Upgrade*	\$1.99/mo
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\*After initial activation

Preferential Router*	\$5.00/mo
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Preferential Router Placement Installation**	\$65.00
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\* IP address fee for dynamic IP address if you require to connect to your router directly to our network

\*\*Waived if Customer installs

Static IP	\$15.00/mo
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Professional Home Visit	\$65.00
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Transfer Fee between Residence Homes	\$65.00
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\*Per Occurrence

Reconnect Fee for Non-Payment (no Professional Visit)	\$35.00
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Reconnect Fee for Non-Payment (Professional visit)	\$65.00
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#### Speeds Provided with Plan (individual performance may vary)

Typical Download Speed Range	460-500 Mbps
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Typical Upload Speed Range	470-500 Mbps
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Typical Latency Range	1-20 ms
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Speeds based on wired connections and represent the download and upload speeds for each offering. Actual speeds and wireless speeds may vary.

#### Network Management Policy

[https://opticalcommunities.com/pdf/network\\_management\\_policy.pdf](https://opticalcommunities.com/pdf/network_management_policy.pdf)

#### Privacy Policy

[https://opticalcommunities.com/pdf/cpni\\_notice.pdf](https://opticalcommunities.com/pdf/cpni_notice.pdf)

#### Customer Support

Phone: 888-981-1849

Fax: 317-865-2412

<https://opticalcommunities.com>