

# Broadband Facts

## Optical Communities

### 1 Gig Plan | 500 Mbps Plan

Fixed Broadband Consumer Disclosure

Plan Size	1 Gig	500Mbps
Monthly Price	\$50.00	\$25.00
<b>Miscellaneous Charges/Fees</b>		
Internet Service Upgrade*	\$1.99/mo	\$1.99/mo
<small>*After initial activation</small>		
Preferential Router*	\$5.00/mo	\$5.00/mo
Preferential Router Placement Installation**	\$65.00	\$65.00
<small>* IP address fee for dynamic IP address if you require to connect to your router directly to our network **Waived if Customer installs</small>		
Static IP	\$15.00/mo	\$15.00/mo
Professional Home Visit	\$65.00	\$65.00
Transfer Fee between Residence Homes	\$65.00	\$65.00
<small>*Per Occurrence</small>		
Reconnect Fee for Non-Payment (no Professional Visit)	\$35.00	\$35.00
Reconnect Fee for Non-Payment (Professional visit)	\$65.00	\$65.00
<b>Speeds Provided with Plan</b> (individual performance may vary)		
Typical Download Speed Range	860-947 Mbps	460-500 Mbps
Typical Upload Speed Range	880-940 Mbps	470-500 Mbps
Typical Latency Range	1-20 ms	1-20 ms
<small>Speeds based on wired connections and represent the download and upload speeds for each offering. Actual speeds and wireless speeds may vary.</small>		

## Network Management Policy

[https://opticalcommunities.com/pdf/network\\_management\\_policy.pdf](https://opticalcommunities.com/pdf/network_management_policy.pdf)

## Privacy Policy

[https://opticalcommunities.com/pdf/cpni\\_notice.pdf](https://opticalcommunities.com/pdf/cpni_notice.pdf)

## Customer Support

Phone: 888-981-1849

Fax: 317-865-2412

<https://opticalcommunities.com>