

Broadband Facts

Optical Communities

1 Gig Plan

Fixed Broadband Consumer Disclosure

Plan Size	1 Gig
Monthly Price	\$25.00
Miscellaneous Charges/Fees	
Internet Service Upgrade* <small>*After initial activation</small>	\$1.99/mo
Preferential Router*	\$5.00/mo
Preferential Router Placement Installation** <small>*IP address fee for dynamic IP address if you require to connect to your router directly to our network **Waived if Customer installs</small>	\$65.00
Static IP	\$15.00/mo
Professional Home Visit	\$65.00
Transfer Fee between Residence Homes <small>*Per Occurrence</small>	\$65.00
Reconnect Fee for Non-Payment (no Professional Visit)	\$35.00
Reconnect Fee for Non-Payment (Professional visit)	\$65.00
Speeds Provided with Plan (individual performance may vary)	
Typical Download Speed Range	860-947 Mbps
Typical Upload Speed Range	880-940 Mbps
Typical Latency Range <small>Speeds based on wired connections and represent the download and upload speeds for each offering. Actual speeds and wireless speeds may vary.</small>	1-20 ms

Network Management Policy

https://opticalcommunities.com/pdf/network_management_policy.pdf

Privacy Policy

https://opticalcommunities.com/pdf/cpni_notice.pdf

Customer Support

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<https://opticalcommunities.com>