

# Upgrade Product & Pricing Options

## Symmetrical High-Speed Internet Service<sup>1</sup>

Upgrade to 500 Mbps / 500 Mbps . . . . . \$25.00 mo.  
Hyper-fast speed to connect many devices & stream multiple streams in high formats (4K, HD), online gaming & more (wireless speeds may vary).

Upgrade to 1 Gbps / 1 Gbps . . . . . \$50.00 mo.  
Ultra-fast speed for gaming, streaming & surfing. Stream in 4K & 8K, upload & download huge files, extraordinary performance on your Xbox, PS, Nintendo, mobile devices, laptop, SmartTV, PC (wireless speeds may vary).

Static IP . . . . . \$15.00 mo.  
Augment your ability to run your own web site, remotely access your home PC, and participate in online gaming with a fixed IP address (if available).

Preferential Router Placement<sup>2</sup> . . . . . \$5.00 mo.  
IP Address fee for dynamic IP address if you require to connect your router directly to our switch.

## Digital Home Phone Pricing

Unlimited Local/LD Package . . . . . \$34.95 mo.  
Unlimited calling nationwide (all 50 states) plus Canada including 18 advanced calling features (Caller ID, Voice Mail, 3 Way Calling, Call Forwarding and more).

## DIRECTV® Packages

Upgrade to CHOICE™ Package<sup>3</sup> . . . . . \$35.24 mo.\*  
Access to over 175 channels.

Upgrade to XTRA Package<sup>3</sup> . . . . . \$56.49 mo.\*  
Access to over 220 channels.

Upgrade to ULTIMATE Package<sup>3</sup> . . . . . \$73.99 mo.\*  
Access to over 240 channels.

Upgrade to PREMIER™ Package<sup>3</sup> . . . . . \$141.99 mo.\*  
Access to over 315 channels including all premium networks.

Premium Networks . . . . .<sup>3</sup>  
HBO®, STARZ®, SHOWTIME®, Cinemax®, or SPORTS PACK

## Equipment

Genie2<sup>4,7</sup> . . . . . \$299.00\*\*  
Genie 4K HD-DVR<sup>4</sup> . . . . . \$299.00\*\*  
4K Genie Mini<sup>4</sup> . . . . . \$99.00\*\*  
Cinema Connection Kit . . . . . Included  
Remote Control (replacement) . . . . . \$20.00

## DIRECTV Advanced Receiver Service

DVR Service<sup>5</sup> . . . . . \$10.00 mo.  
Whole-Home DVR Service<sup>5</sup> . . . . . \$3.00 mo.  
Additional Receiver (each)<sup>6</sup> . . . . . \$7.00 mo.  
Advanced Receiver Svc (per acct) . . . . . \$15.00 mo.

## Miscellaneous Fees/Charges

Professional Home Visit . . . . . \$65.00  
(Service Call, Relocate, Transfer, etc.)  
Installation of DIRECTV & Internet Service . . . . . \$65.00  
Self-Install of DIRECTV & Internet Service . . . . . No Charge  
DIRECTV 4K or Genie2 Installation . . . . . \$99.00  
Installation of Digital Home Phone Service . . . . . \$99.99  
Self-Installation of Digital Home Phone Svc<sup>8</sup> . . . . . \$19.99  
Installation of 2nd Phone Line . . . . . \$15.00  
Upgrade DIRECTV Programming Tier . . . . . No Charge  
Internet Service Upgrade (after initial install) . . . . . \$1.99  
DIRECTV Equip. Service Upgrade/Add  
(if done remotely, no home visit) . . . . . No Charge  
(if home visit required) . . . . . \$65.00  
Preferential Router Placement . . . . . \$65.00  
Transfer Services (any period between any residence) . . \$65.00  
Downgrade DIRECTV Programming Tier or  
Equipment Service . . . . . No Charge  
Downgrade Internet services . . . . . No Charge  
Disconnect Digital Home Phone . . . . . No Charge  
Disconnect 2nd Phone Line . . . . . No Charge  
Reconnect Fee for Non-Payment (no home visit) . . \$35.00  
Reconnect Fee for Non-Payment (home visit) . . . . \$65.00

## Home Phone Fees

Block/Add/Change/No Charge . . . . . \$15.00  
Additional Listing Add . . . . . \$15.00  
Additional Listing Delete . . . . . \$15.00  
Block/Add/Change . . . . . \$15.00  
Change Address Transfer . . . . . \$15.00  
Change Address Keep Number . . . . . \$15.00  
Change Listing . . . . . \$15.00  
Change Number . . . . . \$15.00

Credit/debit card required on file. Valid email required on file. Credit/debit card and email address will be used to obtain payment for all new subscribers and all new accounts; credit card will be processed on a monthly and on-going basis for all charges. You must keep your email address and contact phone number current. Contact Customer Service directly if you do not receive your paperless bill notice.

High-Speed Internet Service & Home Phone Service provided by Optical Communities. *Programming, packages, prices, number of channels, terms and conditions subject to change at any time.* Pricing residential. Taxes, fees, surcharges and usage charges are not included and apply to free, discounted, and non-discounted offers for all packages, products and services. All Miscellaneous Fees/Charges & Home Phone Fees are not refundable once order is placed. Receipt of DIRECTV programming subject to DIRECTV Customer Agreement; copy provided at directv.com/legal and in order confirmation. Number of HD channels varies by package. Not all networks available in all markets. Other restrictions may apply.

\*Bill Credit/Programming Offer. In certain markets, a Regional Sports fee up to \$13.99/mo will be assessed with CHOICE and above.

\*\*12-Month Lease Agreement: Purchase of 12 consecutive months (Genie2, Genie 4K HD-DVR, each 4K Genie Mini) & subscription to applicable package. Early cancellation will result in termination fees. Must maintain 12 consecutive months of your DIRECTV programming package. Failure to activate all DIRECTV system equipment in accordance with the multi-dwelling unit programming agreement and equipment lease addendum may result in a charge per receiver. Genie2, Genie 4K HD-DVR & each 4K Genie Mini is leased and must be returned to DIRECTV upon cancellation, or unreturned equipment fees apply. An upgrade fee may apply.

All DIRECTV receivers and HDMI cables ("Equipment") in your apartment home are leased, whether you activate all, some or none of the DIRECTV receivers(s) in your apartment home, and your responsibility for the term of your lease at your apartment community (except for any 4K &/or Mini(s) or Genie2 equipment which is your responsibility). Advanced Receiver &/or mirror fees are only applicable on DIRECTV receivers you activate. All Equipment except for any 4K &/or Mini(s) or Genie2 equipment must be left in your apartment home upon moving out of your apartment community and in good working order, normal wear and tear excepted, or you will be responsible for the replacement cost.

<sup>1</sup> Actual speeds for Internet service will vary due to a variety of factors. Wireless speeds may vary & due to your device, antenna strength, OS, wireless driver, processor, concurrent bandwidth usage from all connected devices, interference from other electrical devices & more. Speed for 1/1 Gbps tier is typically 940Mbps. Consult Optical Communities' Acceptable Use Policy ("AUP") at www.opticalcommunities.com as excessive bandwidth usage may result in additional charges or actions. <sup>2</sup> Modifying, altering, tampering or removing with the enclosure where our router is mounted in your apartment home constitutes a violation of the Company's AUP. <sup>3</sup> Consult http://www.directv.com for channels offered in each package &/or pricing if not shown. <sup>4</sup> Requires Advanced Receiver Service. <sup>5</sup> Per account. DVR Service fee + Whole-Home DVR Service fee required when networking HD DVR with additional receivers. <sup>6</sup> If you have two receivers &/or one receiver & a Genie Mini Client / DIRECTV (or 4K) Ready TV, the fee is \$7.00/mo. For the third and each additional receiver &/or Genie Mini Client / DIRECTV (or 4K) Ready TV on your account, there is an additional fee of \$7.00/mo. per receiver, &/or Enabled TV/Device. <sup>7</sup> Genie2 only available for upgrade & installation fee applies. Genie2 requires a Genie Mini Client or DIRECTV (or 4K) Ready TV for each TV. The fee for an additional receiver is applicable for each TV connected to a Genie2. <sup>8</sup> OC to ship pre-provisioned phone adapter to Customer for self-installation (includes simple instructions). If a Technician is required for any reason the Installation Fee is required. Phone Install fees are not refundable.



# Getting Started



Television



High-Speed Internet  
plus Home Wi-Fi



Home Phone

1-888-981-1849

www.opticalcommunities.com