

# Upgrade Product & Pricing Options

## Symmetrical High-Speed Internet Service<sup>1</sup>

Upgrade to 500 Mbps / 500 Mbps. . . . . \$25.00 mo.  
Hyper-fast speed to connect many devices & stream multiple streams in very high formats (4K, Super HD, HD), online game and much more

Static IP . . . . . \$15.00 mo.  
Augment your ability to run your own web site, remotely access your home PC, and participate in online gaming with a fixed IP address (if available).

Preferential Router Placement<sup>2</sup>. . . . . \$5.00 mo.  
IP Address fee for dynamic IP address if you require to connect your router directly to our switch.

## Digital Home Phone Pricing

Unlimited Local/LD Package . . . . . \$34.95 mo.  
Unlimited calling nationwide (all 50 states) plus Canada including 18 advanced calling features (Caller ID, Voice Mail, 3 Way Calling, Call Forwarding and more).

## DIRECTV<sup>®</sup> Packages

Upgrade to CHOICE<sup>™</sup> Package<sup>3</sup>. . . . . \$35.24 mo.\*  
Access to over 175 channels.

Upgrade to XTRA Package<sup>3</sup>. . . . . \$56.49 mo.\*  
Access to over 220 channels.

Upgrade to ULTIMATE Package<sup>3</sup>. . . . . \$73.99 mo.\*  
Access to over 240 channels.

Upgrade to PREMIER<sup>™</sup> Package<sup>3</sup>. . . . . \$141.99 mo.\*  
Access to over 315 channels including all premium networks.

Premium Networks<sup>3</sup>. . . . .  
HBO<sup>®</sup>, STARZ<sup>®</sup>, SHOWTIME<sup>®</sup>, Cinemax<sup>®</sup>, or SPORTS PACK

## Equipment

Remote Control (replacement) . . . . . \$20.00

## DIRECTV Advanced Receiver Service

DVR Service<sup>4</sup>. . . . . Included  
Whole-Home DVR Service<sup>4</sup>. . . . . Included  
Additional Receiver (each)<sup>5,6</sup>. . . . . \$7.00 mo.

## Miscellaneous Fees/Charges

Professional Home Visit . . . . . \$65.00  
(Service Call, Relocate, Transfer, etc.)

Installation of DIRECTV & Internet Service . . . . . \$65.00  
4K Programming Access . . . . . See footnote 6

Self-Install of DIRECTV & Internet Service . . . . . No Charge  
DIRECTV 4K<sup>6</sup>. . . . . \$99.00  
DIRECTV Genie2 Installation . . . . . \$99.00

Installation of Digital Home Phone Service . . . . . \$99.99  
Self-Installation of Digital Home Phone Svc<sup>7</sup>. . . . . \$19.99

Installation of 2nd Phone Line . . . . . \$15.00  
Upgrade DIRECTV Programming Tier . . . . . No Charge

Internet Service Upgrade (after initial install) . . . . . \$1.99  
DIRECTV Equip. Service Upgrade/Add

(if done remotely, no home visit) . . . . . No Charge  
(if home visit required) . . . . . \$65.00

Preferential Router Placement . . . . . \$65.00  
Transfer Services (any period between any residence). . \$65.00

Downgrade DIRECTV Programming Tier or  
Equipment Service . . . . . No Charge

Downgrade Internet services . . . . . No Charge  
Disconnect Digital Home Phone . . . . . No Charge

Disconnect 2nd Phone Line. . . . . No Charge  
Reconnect Fee for Non-Payment (no home visit) . . \$35.00

Reconnect Fee for Non-Payment (home visit) . . . \$65.00

## Home Phone Fees

Block/Add/Change/No Charge. . . . . \$15.00  
Additional Listing Add . . . . . \$15.00

Additional Listing Delete . . . . . \$15.00  
Block/Add/Change . . . . . \$15.00

Change Address Transfer . . . . . \$15.00  
Change Address Keep Number . . . . . \$15.00

Change Listing . . . . . \$15.00  
Change Number . . . . . \$15.00

Credit/debit card required on file. Valid email required on file. Credit/debit card and email address will be used to obtain payment for all new subscribers and all new accounts; credit card will be processed on a monthly and on-going basis for all charges. You must keep your email address and contact phone number current. Contact Customer Service directly if you do not receive your paperless bill notice.

High-Speed Internet Service & Home Phone Service provided by Optical Communities. *Programming, packages, prices, number of channels, terms and conditions subject to change at any time.* Pricing residential. Taxes, fees, surcharges and usage charges are not included and apply to free, discounted, and non-discounted offers for all packages, products and services. All Miscellaneous Fees/Charges & Home Phone Fees are not refundable once order is placed. Receipt of DIRECTV programming subject to DIRECTV Customer Agreement; copy provided at [directv.com/legal](http://directv.com/legal) and in order confirmation. Number of HD channels varies by package. Not all networks available in all markets. Other restrictions may apply.

\*Bill Credit/Programming Offer. In certain markets, a Regional Sports fee up to \$13.99/mo will be assessed with CHOICE and above.

DIRECTV may require a 12-month commitment or lease agreement for subscription to upgraded programming packages &/or additional equipment. Early cancellation will result in termination fees. Must maintain 12 consecutive months of your DIRECTV programming package. If you opt to upgrade to a Genie2, the aforementioned is applicable as well as an equipment lease fee (\$399.00), DVR fee (\$10/mo), Whole-Home Fee (\$3/mo), an upgrade fee & you are responsible for returning the Genie2 equipment to DIRECTV upon move/cancellation. Failure to activate all DIRECTV system equipment in accordance with the multi-dwelling unit programming agreement and equipment lease addendum may result in a charge per receiver.

All DIRECTV receivers, Access Cards and HDMI cables ("Equipment") in your apartment home are leased, whether you activate all, some or none of the DIRECTV receivers(s) in your apartment home, and your responsibility for the term of your lease at your apartment community. Advanced Receiver and/or mirror fees are only applicable on DIRECTV receivers you activate. All Equipment must be left in your apartment home upon moving out of your apartment community and in good working order, normal wear and tear excepted, or you will be responsible for the replacement cost (except for Genie2 which is your responsibility).

<sup>1</sup> Actual speeds for Internet service will vary due to a variety of factors. Speeds listed above are not representative of wireless speeds which can vary and due to many factors relating to your device, antenna strength, operating system, wireless driver, processor, concurrent bandwidth usage from all of your devices, interference from other electrical devices, and more. Consult Optical Communities' Acceptable Use Policy ("AUP") at [www.opticalcommunities.com](http://www.opticalcommunities.com) as excessive bandwidth usage may result in additional charges or actions. <sup>2</sup> Modifying, altering, tampering or removing with the enclosure where our router is mounted in your apartment home constitutes a violation of the Company's AUP. <sup>3</sup> Consult <http://www.directv.com> for channels offered in each package &/or pricing if not shown. <sup>4</sup> DVR Service is available only via Genie DVR receiver. Whole-Home DVR Service requires a Genie DVR & an additional receiver. <sup>5</sup> If you have two receivers and/or one receiver and a Mini / DIRECTV (or 4K) Ready TV, the fee is \$7.00/mo. For the third and each additional receiver and/or Mini / DIRECTV (or 4K) Ready TV on your account, there is an additional fee of \$7.00/mo. per receiver, and/ or Enabled TV/Device. <sup>6</sup> Access to 4K programming requires an upgrade & a HDMI 2.0a & HDCP 2.2 or higher complaint 4K television. If only one TV is 4K or all TV's are 4K, & you opt to upgrade to 4K, expect the following: (i) in one of your rooms, you will be charged for 2 rooms as the HR54 (Genie DVR) and DIRECTV 4K client (which is either a DIRECTV 4K Ready TV or Mini4K) must both be active. There is a fee of \$7.00 per month additional for each Mini4K/DIRECTV 4K Ready TV/Device on the account. For example, in the event the DIRECTV 4K Ready TV is the only television connected, there will be a charge of \$7.00 per month additional. If there is only one 4K TV connected which is not a DIRECTV 4K Ready TV, a Genie DVR and Mini4K are both required to connect to that 4K TV, and there will be a charge of \$7.00 per month additional for the Mini4K. In addition, a Technician is required to connect a non-DIRECTV 4K Ready TV for which a non-refundable 4K Installation/Upgrade Fee is applicable & there is no guarantee/representation that the non-DIRECTV 4K Ready TV will be 4K complaint (HDMI 2.0a & HDCP 2.2). <sup>7</sup> OC to ship pre-provisioned phone adapter to Customer for self-installation (includes simple instructions). If a Technician is required for any reason the Installation Fee is required. Phone Install fees are not refundable.



# Getting Started



Television



High-Speed Internet  
plus Home Wi-Fi



Home Phone

1-888-981-1849

[www.opticalcommunities.com](http://www.opticalcommunities.com)